Fedora CommOps Workshop

Flock 2016
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Welcome!

- Welcome to the CommOps workshop!
- Let’s do a quick introduction—
- —and then, what exactly *is* this CommOps thing? What are we doing today?
What is CommOps?

- Community + Operations = CommOps
- Address community infrastructure by providing tools, resources, utilities for different Fedora subgroups to increase communication + participation across Project
  - Communication in a project community is important – we help Fedorans communicate better, collaborate better, and try to set subgroups up for success
- Nine primary methods to the madness
CommOps does...

- **Messaging**
  - Specific marketing initiatives and outreach that coordinate across subprojects

- **Storytelling**
  - Communicating the story of contributors, for contributors
  - [communityblog.fedoraproject.org](http://communityblog.fedoraproject.org)

- **Badges**
  - Strategic planning and administration of Fedora Badges

- **Hubs**
  - Eventual administration and tending to Fedora Hubs ([fp.o/wiki/Fedora_Hubs](http://fp.o/wiki/Fedora_Hubs))

- **Wiki**
  - Help garden the wiki and take requests from other teams

- **Culture**
  - Includes diversity, onboarding, education, and outreach

- **Metrics**
  - Metrics to understand community, impact of Fedora events

- **Voting**
  - Monitoring and supporting elections with Fedora Release Manager

- **Miscellaneous**
  - Anything else that doesn’t fit into one sub-projects or takes many sub-projects to wrangle
Full CommOps Report

You can watch the full report on our sub-project from a recorded Council conference meeting.
Why are we here?
Let’s talk about...

● Looking at on-boarding
  ○ From your areas of contributing in Fedora, what are some successes? What are some frustrations? What can we do as a project to support each other with bringing in new members and keeping them there?

● Planning for the future
  ○ Getting an idea for future tasks to incorporate into a future CommOps FAD or vFAD

● Open floor
  ○ What ideas do you want to bring to the table about the Fedora community?
Onboarding
Why do we need an onboarding process?

- Create **guidelines and directions** for newcomers to **get involved** in different parts of Fedora without being:
  - Too overwhelming / confusing
  - Unclear about how to move forward
- Helps sub-projects **identify steps** to becoming involved, **converting** them into steps (with **badges**) newcomers can pick up
  - Badges help identify steps, streamlines those steps, brings newcomers in on the **right foot**
  - Makes it easier for sub-projects to **gain new contributors** and **keep them**

It’s not just about the Badges. Badges just make it fun!
Example: **CommOps onboarding**

1. Create FAS account
2. Update your FAS and wiki homepage
3. Join mailing list
4. Send a self-introduction
5. Add yourself to wiki page
6. Register on Community Blog
7. Join #fedora-commops, say hello
8. Get “bootstrapped” with Fedora Badges!
9. Join FAS group
10. Attend meeting
What’s already happening?

● Early 2016: Discussions about on-boarding processes began
  ○ Identified the process for as many sub-projects as possible:
    [https://fedorahosted.org/fedora-commops/ticket/34](https://fedorahosted.org/fedora-commops/ticket/34)

● In progress: CommOps, Modularity WG, Infrastructure
  ○ CommOps: [https://fedorahosted.org/fedora-badges/ticket/464](https://fedorahosted.org/fedora-badges/ticket/464)
  ○ Modularity WG: [https://fedorahosted.org/fedora-badges/ticket/466](https://fedorahosted.org/fedora-badges/ticket/466)

● Infrastructure has an on-boarding badge, but looking at general badges to enhance process
  ○ Long Life to Pagure: [https://fedorahosted.org/fedora-badges/ticket/434](https://fedorahosted.org/fedora-badges/ticket/434)
  ○ Hot Topic: [https://fedorahosted.org/fedora-badges/ticket/441](https://fedorahosted.org/fedora-badges/ticket/441)
  ○ Licensed to Push: [https://fedorahosted.org/fedora-badges/ticket/442](https://fedorahosted.org/fedora-badges/ticket/442)
We would love to discuss with you about...

- **Team-specific onboarding process**
  - Do you have an onboarding process? If so, what is it and where is it?
  - Any steps specific to your team which we should look into

- **Feedback on the existing process**
  - What is working now? What isn’t working?
  - Does your team have many interested newcomers? Is retainment an issue?

- **Future suggestions**
Looking ahead
Creating future goals

- CommOps works hands-on with the community – since you all happen to be here, we’d like to gather input!
  - Creating action items for the future
  - Outlining goals for the coming F24 months and later releases
- Things we’d like to know:
  - Examples of things working well for communication / efficient workflows
  - ...and things not working so well
  - Community metrics you may find useful
- Fedora Elections
  - Improving voter turnout
  - Improving questionnaire for candidates
  - Increase interaction between candidates and community
Open floor